



HYDRANT METERS

BACKFLOW PREVENTION ASSEMBLIES

CITY OWNED METERS AND BACKFLOW PREVENTION ASSEMBLIES

Meter Deposit-BY CHECK ONLY

Customers renting a fire hydrant meters from the city are required to place a deposit of \$1000.00 per meter.

Backflow Deposit-BY CHECK ONLY

Customers renting a backflow prevention assembly from the city are required to place a deposit of \$700.00 per backflow prevention assembly.

Monthly Rental Fee

In addition, customers will be billed a \$100.00 monthly rental fee per meter/backflow prevention assembly device for city owned meters and backflow prevention assemblies and will be billed monthly for usage at the established irrigation rate.

Customer Responsibility

Customers are responsible for broken, damaged, lost or stolen city owned meters, city owned backflow prevention assemblies. Cost of parts or replacement of meter, backflow prevention assemblies will be deducted from applicable deposits. In the event that the repair or replacement cost is greater than the deposit amount, customers are responsible for the outstanding amount.

CUSTOMER-OWNED METERS AND BACKFLOW PREVENTION ASSEMBLIES

Water Deposit-BY CHECK ONLY

Customers may use their own meter after placing an \$1000.00 deposit with the city. Customers will be billed monthly for water usage at the established irrigation rate.

Backflow Report

Customers may use their own backflow prevention assembly after a test report is given to water quality staff stating that assembly passed required testing by a licensed backflow prevention assembly tester.



IDENTIFICATION TAG

City Owned

After deposits have been paid, the city service center will issue a tag with information about the meter and backflow prevention assembly. The tag will be attached securely to the meter and remain on the meter until the meter and backflow prevention assembly are turned in to the city service center and closed out.

Customer Owned

Prior to installation, customers must bring their meters and backflow prevention assemblies to the city service center to be inspected and tagged. The tag will be attached securely to the issued meter and remain until the final meter reading is acquired. The tag will then be removed.

Failure to have tag on devise

Failure to have tag securely attached on meters or numbers not matching as tagged will result in the following:

- 1) The city will pull meter, backflow prevention assembly and support stand.
- 2) A \$250.00 fee for no tag/or tampering with city issued tag or equipment.

READING METERS

Procedures

It is the contractor's responsibility to provide the meter reading and the meter serial # to the service center. The contractor may email a current picture of the meter reading and the meter serial # to servicecenter@rockwall.com or bring in the device for an in person reading at 1600 Airport Rd, Rockwall, Tx 75087.

Failure to Supply Meter Reading

Meters and backflow prevention assemblies not emailed or brought in to the service center for reading by the 10th of each month will result in the following:

The customer will be billed for a minimum of 100,000 gallons usage at the established irrigation rate.